

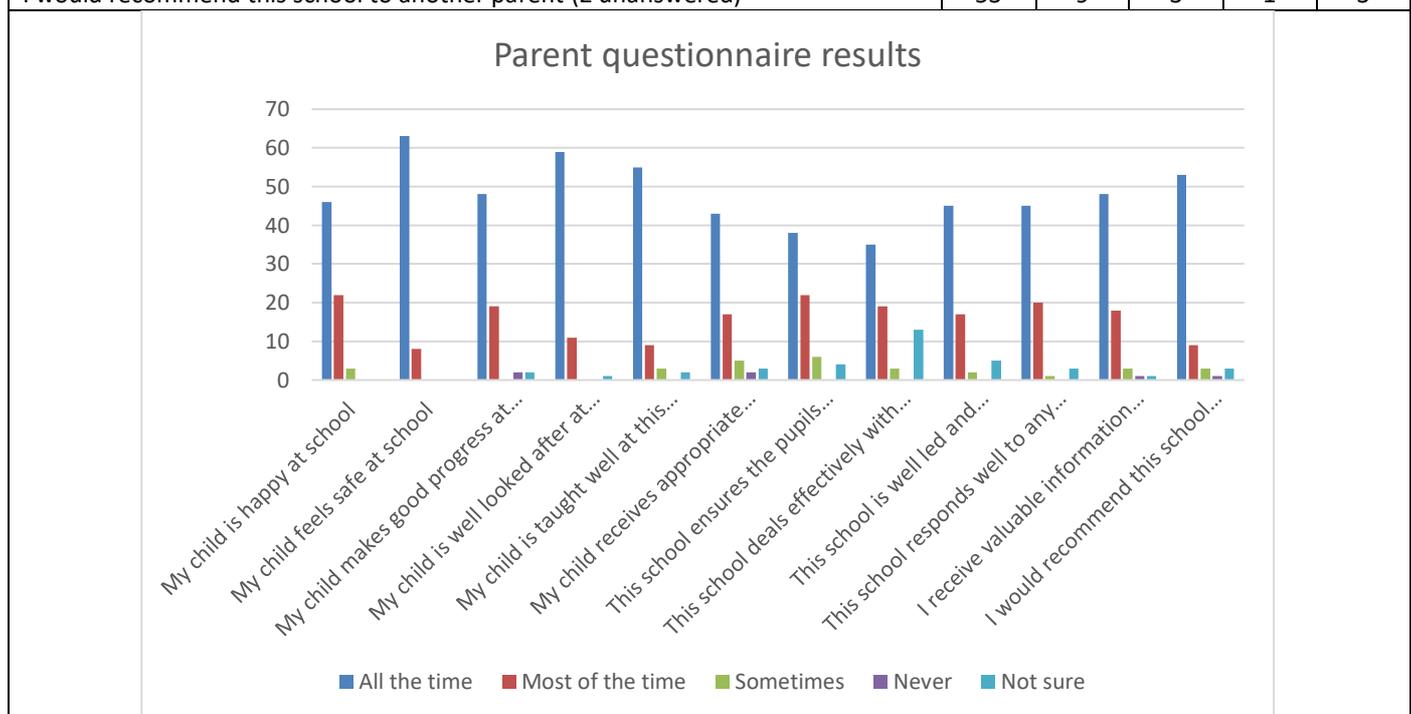
12<sup>th</sup> October 2018

Dear Parents,

**Parent questionnaire – outcomes**

Thank you for your support in completing the recent parent questionnaire. We received 71 replies which is a fabulous amount and provides us with a broad range of your views. The information below summarises the responses received and will help us to plan future initiatives and improvements.

	All the time	Most of the time	Sometimes	Never	Not sure
My child is happy at school	46	22	3		
My child feels safe at school	63	8			
My child makes good progress at this school	48	19		2	2
My child is well looked after at this school	59	11			1
My child is taught well at this school (2 unanswered)	55	9	3		2
My child receives appropriate homework for their age (1 unanswered)	43	17	5	2	3
This school ensures the pupils are well behaved (1 unanswered)	38	22	6		4
This school deals effectively with bullying (1 unanswered)	35	19	3		13
This school is well led and managed (2 unanswered)	45	17	2		5
This school responds well to any concern I raise (2j unanswered)	45	20	1		3
I receive valuable information from the school about my child's progress	48	18	3	1	1
I would recommend this school to another parent (2 unanswered)	53	9	3	1	3



**Some of the comments made:**

What do you think Star Academy does well?

- *Includes all children in activities. Wide variety of activities.*
- *Excellent/fantastic teachers. Children are taught well.*
- *Staff are happy to discuss concerns*
- *Good at teaching right and wrong*
- *Children are happy. Comfortable*
- *Building confidence and self esteem*
- *Feels safe knowing my child is in good hands and getting the education they need.*
- *Support children going through a hard time. Puts thing in place to help them improve.*
- *Star Academy is a fantastic school*
- *Staff have excellent relationships with children*
- *Communication between school and parents is amazing.*
- *End of term rewards for consistently well-behaved pupils*
- *Very happy with the school*
- *Promotes a safe and fun environment for learning*
- *Our children made fantastic progress*
- *Always felt welcomed.*
- *The school is managed and led well*
- *Everything!*

What do you think we need to improve?

- *No school is perfect. Keep working as hard as you are.*
- *There are some racist comments and swearing (by parents) on the playground. Racism*
- *Discipline- standards seem to have slipped (e.g. uniform)*
- *Sometime questions aren't answered in the journals*
- *Too much homework for a young child*
- *Clear communication e.g. on text messages. Communication between staff and parents*
- *More school trips*
- *More after school clubs*
- *Sports day*
- *Acknowledgement and rewards for attendance*
- *A physical shop for uniform – don't enjoy internet shopping for a growing child.*
- *Adequate clothing in poor weather*
- *School meals! Rubbish food!*
- *More healthy food at breakfast club. More fruit.*
- *Nothing!*
- *Headlice*
- *More competitions in school and with other schools.*

**Strengths:**

- Pupils feel safe at Star Academy
- Pupils are well looked after at Star Academy
- Pupils are happy at Star Academy
- Parents receive valuable information about their child's progress.

**Areas to consider:**

- Parents feel we need to do more to ensure our pupils are well-behaved.
- We need to keep you informed about how the academy is led and managed.
- We need to reiterate the homework policy so that it is effectively undertaken by pupils.

It is clear that, as a whole, parents are more than happy with the provision and education that Star Academy provides. Of particular note, were the comments made about the nurturing and inclusive attitude of all the staff. In my first few weeks at the academy, I have seen this relentlessly reflected in the practice that takes place. Star is unique for its caring ethos and this most definitely is one of its exceptional features.

From all the staff, thank you for your continued support. As a team, we can achieve great things!

Kindest regards

Mrs Bobbie Caisley  
Executive Principal.