



Child Protection Procedures.

Policy reviewed by Academy Transformation Trust on	
This policy links to: <ul style="list-style-type: none">• Safeguarding Policy (2016)• Whistle Blowing Policy (2016)• Behaviour for Learning Policy (2016)• E-safety Policy (2016)	

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Contents	Page
Contents	1
Key contacts	2
Terminology and acronyms	3
Child Protection and Safeguarding Procedures <ul style="list-style-type: none"> • Introduction • Purpose and Aims • Our Ethos • Legal Framework • Roles and Responsibilities • Supporting Children and Young People • Child Protection and Safeguarding Procedure • Record Keeping • Safer Workforce and Managing Allegations Against Staff and Volunteers • Staff Induction, Training and Development • Confidentiality, Consent and Information Sharing • Inter-Agency Working • Contractors, Service/Activity Providers and Work Placement Providers • Whistle Blowing and Complaints • Site Security • Quality Assurance • Policy Review 	
Appendix 1 – The Role of the Designated Safeguarding Lead	
Appendix 2 – Categories of Abuse	
Appendix 3- Signs and Symptoms of Abuse	
Appendix 4- Specific Safeguarding Issues	
Appendix 5- Allegations of Abuse Made Against Other Pupils	
Appendix 6- Guide to Levels of Need	
Appendix 7-Dealing with Disclosures made by a Child	
Appendix 8-Action to be taken if you have a concern about a child	
Appendix 9- Record of Concern Form	
Appendix 10- Making a Referral to Children’s Social Care	
Appendix 11- Information Sharing and Consent	
Appendix 12- Working with Parents and Carers	
Appendix 13- Children’s Social Care Response	
Appendix 14- Managing Allegations against Staff and Volunteers	
Appendix 15- Safer Recruitment	
Appendix 16- Staffordshire Police CSE Information Report	

Role	Name	Contact details
Designated Safeguarding Lead	Nicky Broomhall	01782 235055
Deputy Designated Safeguarding Lead	Liz Broadhurst	01782 235055
Early Help Champion	TBA	
Designated Safeguarding Governor	Helen Rowley	01782 235055
Lead Person for PREVENT	Nicky Broomhall	01782 235055
Lead Person for Online Safety	Nicky Broomhall	01782 235055
Lead Person for Looked After Children (LAC)	Nicky Broomhall	01782 235055
Manager responsible for allegations made against staff	Nicky Broomhall & Liz Broadhurst	01782 235055
Local Authority Designated Officer (LADO)	Dylan Harrison	01782 235100
Early Help Team		01782 231964 early.help@stoke.gov.uk
Targeted early help services for children with level 3	Co-operative Working Team	01782 232200 CW@stoke.gov.uk
Locality Social Worker – for advice about concerns	Sara Belford Jenna Timmis	07717 892744 07827 281639
Senior Social Worker for Child Sexual Exploitation	Angela Davenhill	101 Ext.3616 07769 238950
Stoke-on-Trent Children's Social Care – for referrals	Safeguarding Referral Team (SRT)	01782 235100
Emergency Duty Team – after hours, weekends and public holidays	01782 234567	
Staffordshire Children Social Care – for referrals	First Response	0800 1313126
Police	Non-emergency	101
Emergency	999	
Safeguarding Education Development Officer	Dawn Casewell	01782 235897 dawn.casewell@stoke.

Terminology and Acronyms	
Child or young person	Anyone who has not yet reached their 18th birthday
Parent	Birth parents or adoptive parents i.e. those with parental responsibility. It is recognised, however, that other adults may be in a parenting role, for example step parents and foster carers.
Staff	All those working for or on behalf of the school, including paid and unpaid staff, full time or part time staff, temporary, casual, agency staff, self-employed people and contractors
Abuse	A form of maltreatment which includes physical, sexual and emotional harm or neglect. A person may abuse a child by inflicting harm or by failing to act to prevent harm. Children may be abused within their family, in an institutional or community setting, by those known to them, or, more rarely by a stranger.
Early help	Providing support as soon as a problem emerges, at any point in a child's life, from the foundation years to teenage years.
Early Help Assessment (EHA)	A way of identifying the strengths and needs within a family in order to provide the right help and support at the right time.
Safeguarding	The action we take to promote the welfare of all children and prevent them from coming to any harm.
Child protection	The activity undertaken to protect specific children who are identified as suffering, or likely to suffer, significant harm. Child protection is one element of safeguarding.
Harm	The ill treatment or impairment of health and development, including impairment suffered from seeing or hearing the ill treatment of another.
Significant harm	The threshold that requires
DSL	Designated Safeguarding Lead
Deputy DSL	Deputy Designated Safeguarding Lead
LADO	Local Authority Designated Officer
(L)SCB	(Local) Safeguarding Children Board
CIN / CIN Plan	Child in Need / Child in Need Plan (under s.17 Children Act 1989)
CP / CP Plan	Child Protection / Child Protection Plan (under s.47 Children Act 1989)
LAC	Looked After Child
CSE	Child Sexual Exploitation
CET	Child Exploitation Team (within Staffordshire Police)
FGM	Female Genital Mutilation
CME	Children Missing from Education
MASH	Multi Agency Safeguarding Hub
CSC	Children's Social Care
SRT	Safeguarding Referral Team (Stoke-on-Trent)

Child Protection and Safeguarding Procedures

1 INTRODUCTION

Safeguarding children is everyone's responsibility. Everyone who comes into contact with children and families has a role to play. Our academy is a community and all those directly connected with it - staff members, volunteers, governors, parents, families and pupils; have an essential role to play in making it safe and secure. The local governing body and Academy Transformation Trust will ensure that Star Academy Sandyford has arrangements in place to safeguard and promote the welfare of pupils and will work together with other agencies to identify, assess and support those children who are suffering or likely to suffer harm. These procedures apply to all children (i.e. those who have not yet reached their 18th birthday) who are pupils at this academy or who visit /come into contact with our academy community. These procedures apply to all members of staff in our academy, including all permanent, temporary and support staff, governors, volunteers, contractors and external service or activity providers.

2. PURPOSE and AIMS

To promote and prioritise the safety and welfare needs of pupils. To protect pupils from maltreatment and prevent the impairment of their health and development. To ensure that pupils grow up in circumstances consistent with the provision of safe and effective care, enabling them to have the best outcomes in life. To support pupil's development in ways that will foster security, confidence, resilience and independence. To provide an environment in which pupils feel safe, secure, valued, respected, listened to, and confident to approach trusted adults if they are in difficulties. To raise the awareness of all teaching and non-teaching staff and volunteers of their responsibilities to safeguard children. To ensure that all members of the academy community respond to cases of suspected abuse or neglect consistently, sensitively, professionally and in ways which best support the needs of the child.

3. OUR ETHOS

Our pupil's welfare is our paramount concern and we will always act in the best interests of the child. We accept that where safeguarding and child protection are concerned – *'it could happen here.'* We recognise the importance of providing an environment where pupils feel safe and respected. We encourage pupils to talk openly and to feel confident that they will be listened to. We recognise that all adults within the academy have a full and active part to play in protecting our pupils from harm and as such they will always exercise 'professional curiosity.' We will work closely with parents and carers to ensure their understanding of the academy's responsibilities to safeguarding and promote the welfare of their children, which may include the need to make referrals to other agencies in some situations. We will work closely with other agencies to meet the needs of our pupils.

4. LEGAL FRAMEWORK

The safeguarding policy that we follow and the child protection procedures within this document have been developed in accordance with the following legislation, statutory guidance and local safeguarding procedures:

Section 175 of the Education Act 2002 places a duty on governing bodies of maintained schools and further education institutions (including sixth-form colleges) to make arrangements for ensuring that their functions relating to the conduct of the academy are exercised with a view to safeguarding and promoting the welfare of children who are pupils at the academy.

Section 157 of the same Act places the same duty on non-maintained and independent schools, including free schools and academies.

Section 17 of the Children Act 1989 applies to children who have highly complex needs (for example a child with a disability;) or a child who may be experiencing compromised parenting and require Children's Social Care involvement to ensure their needs are met through a Child in Need Plan.

Section 47 of the Children Act 1989 applies to children who are suffering or likely to suffer significant harm and require Children's Social Care involvement in order to ensure that they are protected from harm. A Child Protection plan is required which will be coordinated by a social worker.

Section 10 of the Children Act 2004 requires all maintained schools, further education colleges and independent schools, including free schools and academies, to cooperate with the local authority to improve the well-being of children in the local authority area.

Working Together to Safeguard Children: A Guide to Inter-Agency Working to Safeguard and Promote the Welfare of Children (March 2015)

Keeping Children Safe in Education: Statutory Guidance for Schools and Colleges (Sept 2016)

Information Sharing – Advice for practitioners providing safeguarding services to children, young people, parents and carers (2015)

What to do if You're Worried a Child is Being Abused (March 2015)

Stoke-on-Trent Safeguarding Children Board Procedures

<http://www.safeguardingchildren.stoke.gov.uk/ccm/portal/>

5. ROLES and RESPONSIBILITIES

Designated Safeguarding Lead (DSL) – This is the lead person with overall responsibility for safeguarding and child protection in our academy. The DSL's responsibilities are described in **Appendix 1**. The DSL is on our leadership team and their role as DSL is explicit in their job description. This person has the appropriate authority and is given the time, funding, training, resources and support to provide advice and support to other staff on child welfare and child protection matters, to take part in strategy discussions and inter-agency meetings – and/or to support other staff to do so; and to contribute to the assessment of children.

Deputy Designated Safeguarding Leads - We have 1 **Deputy DSLs** to ensure there is appropriate cover for this above role at all times.

Early Help Champion - Our Early Help Champion is responsible for leading on, and supporting other staff to lead on, early help assessments and early help plans for children and their families requiring help and support that does not meet the threshold for involvement with Children's Social Care.

Safeguarding Governor – We have a nominated governor responsible for safeguarding who will champion good practice, liaise with the principal to provide support and challenge, ensure that safeguarding arrangements are audited and quality assured, and to provide information regarding safeguarding to the governing body and trust.

Manager for Dealing with Allegations – The principal is the person responsible for dealing with allegations of abuse made against academy staff. In the absence of the principal the vice principal is the lead. The Manager for dealing with allegations against the principal is the chair of governors. The procedure for managing allegations is detailed in **Appendix 14**.

Principal - will ensure that the policies and procedures adopted by the governing body are fully implemented and that sufficient resources and time are allocated to enable staff members to discharge their safeguarding responsibilities.

The Local Governing Body is collectively responsible for ensuring that safeguarding arrangements are fully embedded within the academy ethos and reflected in the day-to-day practice.

All staff members, governors, volunteers and external providers understand their responsibility to safeguard and protect children, know how to recognise signs and symptoms of abuse and neglect, how to respond to pupils who disclose, and what to do if they are concerned about a child.

SUPPORTING CHILDREN and YOUNG PEOPLE

We recognise that children who are abused or witness violence are likely to have low self-esteem and may find it difficult to develop a sense of self-worth. They may feel helpless, humiliated and have some sense of blame. Our academy may be the only stable, secure and predictable element in their lives. In these circumstances, a pupil's behaviour may range from that which is perceived to be 'normal' to behaviour which may be aggressive or withdrawn.

Our academy will support all pupils by:-

- ensuring the content of the curriculum includes social and emotional aspects of learning;
- ensuring a comprehensive curriculum response to e-safety, enabling pupils and parents to learn about the risks of new technologies and social media and how to use these responsibly;
- ensuring that child protection is included in the curriculum to help pupils stay safe, recognise when they do not feel safe, identify who they can talk to and where they can get help from;
- ensuring access to a number of appropriate adults to approach if they are in difficulties;
- building confidence, resilience and independence;
- encouraging development of self-esteem and assertiveness while not condoning aggression or bullying;
- ensuring repeated hate incidents, e.g. racist, homophobic, gender or disability-based bullying, are considered under child protection procedures;
- liaising and working together with other support services and those agencies involved in safeguarding children; and
- monitoring children who have been identified as having welfare or protection concerns and providing appropriate support.

7. CHILD PROTECTION and SAFEGUARDING PROCEDURE

We have developed a structured procedure in line with Stoke-on-Trent Safeguarding Children Board Procedures which will be followed by all members of the academy community in cases of suspected abuse. This is detailed in **Appendix 8**. The name of the DSL is clearly advertised in the school, with a statement explaining the school's role in referring and monitoring cases of suspected abuse or neglect. We will ensure all parents and carers are aware of the responsibilities of staff members to safeguard and promote the welfare of children by publishing the policy and procedures on our website and by referring to them in our introductory materials. In line with the procedures, the Safeguarding Referral Team (SRT) will be notified as soon as there is a significant concern (or the relevant Children's Social Care Team if there is already a social worker involved).

8. RECORD KEEPING

All child protection and welfare concerns will be recorded and kept in line with the Stoke-on-Trent Safeguarding Children Board guidance. We will continue to support any pupil leaving the academy about whom there have been concerns, by ensuring that all appropriate information, including child protection and

welfare concerns, are forwarded under confidential cover to the pupil's destination school as a matter of priority.

9. SAFER WORKFORCE and MANAGING ALLEGATIONS AGAINST STAFF and VOLUNTEERS

We prevent people who pose risks to children from working in our academy by ensuring that we undertake safeguarding checks in line with the statutory guidance - *Keeping Children Safe in Education: September 2016*. We ensure that agencies and third parties supplying staff provide evidence that they have made the appropriate level of safeguarding checks on individuals working in our academy. Every job description and person specification has a clear statement about the safeguarding responsibilities of the post holder. We ensure that at least one member of every interview panel has completed safer recruitment training. We have a procedure in place to handle allegations against members of staff and volunteers in line with *Keeping Children Safe in Education: Sept 2016* and *Stoke-on-Trent Safeguarding Children Board Procedure: Managing Allegations against Adults Working with Children and Young People*. This procedure is detailed in **Appendix 14**.

10. STAFF INDUCTION, TRAINING and DEVELOPMENT

All new members of staff, including newly-qualified teachers, teaching assistants and supply staff, will be given induction that includes basic child protection training on how to recognise signs of abuse, how to respond to any concerns, e-safety and familiarisation with the safeguarding and child protection policy, staff code of conduct, and Part 1 of *Keeping Children Safe in Education: 2016*. The induction will be proportionate to staff members' roles and responsibilities. The DSL and Deputy DSL will undergo updated relevant safeguarding training. All staff members of the academy will undergo level 1 face to face safeguarding and child protection training (whole-academy training) at least every three years. In addition to level 1 safeguarding training every 3 years, all staff will also receive annual safeguarding and termly child protection updates (for example via e-mail, e-bulletins, staff meetings; briefing sessions or training;) as required, but at least annually, to provide them with the relevant skills and knowledge to safeguard pupils effectively. This may be provided by the DSL or other member of the senior leadership team. Staff members who miss the whole-school training will be required to join another settings training or attend an 'open session.' Governors will undergo face to face 'Introduction to Safeguarding for Governors' training, prior to or soon after appointment to the role. We will ensure that staff members provided by other agencies and third parties, e.g. supply teachers and contractors, have received appropriate child protection training commensurate with their roles before starting work. They will be given the opportunity to take part in whole-academy training if it takes place during their period of work for the academy. The academy will maintain accurate records of staff induction, training and annual updates. All staff members have a personal safeguarding file that holds records of training completed and any relevant safeguarding documentation.

11. CONFIDENTIALITY, CONSENT AND INFORMATION SHARING

We recognise that all matters relating to child protection are confidential. The principal/ DSL will disclose any information about a pupil to other members of staff on a need-to-know basis only. Staff members cannot promise a pupil to keep 'secrets' which might compromise their safety or well-being, or the safety and well-being of others. All staff members have a professional responsibility to share information with other agencies in order to safeguard children, and the Data Protection Act is not a barrier to this. All our staff members who come into contact with pupils will be given appropriate training to understand the purpose of information sharing in order to safeguard and promote children's welfare. We will ensure that staff members are confident about what they can and should do under the law, including how to obtain consent to share information and when information can be shared without consent. This is covered in greater detail in **Appendix 11**.

12. INTER-AGENCY WORKING

We will develop and promote effective working relationships with other agencies, including agencies providing early help services, as well as the police and Children's Social Care. We will ensure that relevant staff members participate in multi-agency meetings, including early help meetings, child protection conferences and core groups. We will participate in serious case reviews, other reviews and file audits as and when required to do so by Stoke-on-Trent Safeguarding Children Board. We will ensure that we have a clear process for gathering the evidence required for reviews and audits, embedding recommendations into practice and completing required actions within agreed timescales.

13. CONTRACTORS, SERVICE / ACTIVITY PROVIDERS and WORK PLACEMENT PROVIDERS

We will ensure that contractors and providers are aware of our academy's safeguarding and child protection policy and procedures. We require that employees and volunteers provided by these organisations use our procedure to report concerns. We will seek assurance that employees and volunteers provided by these organisations and working alongside our pupils have been subjected to the appropriate level of safeguarding check in line with *Keeping Children Safe in Education: Sept 2016*. If assurance is not obtained, permission to work with our children or use our premises will be refused. When we commission services from other organisations, we will ensure that compliance with our policy and procedures is a contractual requirement, along with the requirement for them to have undertaken safeguarding training appropriate to their role.

14. WHISTLE-BLOWING and COMPLAINTS

We cannot expect pupils to raise concerns in an environment where staff members fail to do so. Therefore we will ensure that all staff members are aware of their duty to raise concerns, where they exist, about the management of safeguarding and child protection, which may include the attitude or actions of colleagues. If necessary, they will speak with the principal, the chair of the governing body or with the Local Authority Designated Officer (LADO). We have a Whistle Blowing Policy which is available to all staff. We have a clear reporting procedure for children, parents and other people to report concerns or complaints, including abusive or poor practice. We will actively seek the views of children, parents and carers and staff members on our child protection arrangements through surveys, questionnaires and other means.

15. SITE SECURITY

All staff members have a responsibility to ensure our buildings and grounds are secure and for reporting any issues or concerns that may come to light. We check the identity of all visitors coming into the academy. Visitors are expected to sign in and out of the academy and to display a visitor's badge that is provided by administration staff while on the academy site. Any individual who is not known or identifiable will be challenged for clarification and reassurance. The academy will not accept the behaviour of any individual, (parent, professional or anyone else ;) that threatens academy security or leads others, child or adult, to feel unsafe. Such behaviour will be treated as a serious concern and may result in a decision to refuse that person access to the academy site.

16. QUALITY ASSURANCE

We will ensure that systems are in place to monitor the implementation of and compliance with the safeguarding and these procedures. This will include periodic audits of child protection files and records by the DSL.

We will complete an annual Academy Transformation Trust safeguarding audit of the academy safeguarding arrangements in addition to a local authority audit at frequencies specified by Stoke-on-Trent Safeguarding Children Board and using the audit tool provided by them for this purpose. The academy's senior leadership team and the local governing body will ensure that action is taken to remedy without delay any deficiencies and weaknesses identified in child protection arrangements.

17. POLICY REVIEW

This policy and the procedures will be reviewed every academic year. All other linked policies will be reviewed in line with the policy review cycle. The DSL will ensure that staff members are made aware of any amendments to policies and procedures.

APPENDIX 1 - The role of the Designated Safeguarding Lead

1 MANAGING REFERRALS – the Designated Safeguarding Lead:-

- Has a good understanding of Stoke-on-Trent's Guide to Levels of Need to ensure that children and families get the right support and intervention at the right time.
- Refers all cases of suspected abuse and neglect to Stoke-on-Trent's Safeguarding Referral Team (SRT) and to the Police if a crime may have been committed.
- Liaises with the head teacher (if DSL is not the head teacher ;) about safeguarding issues relating to individual children, especially ongoing enquiries under section 47 of the Children Act 1989.
- Acts as a source of support, advice and expertise to staff members on matters of child protection and safeguarding.
- Liaises with agencies providing targeted early help services and coordinates referrals from the school to early help services for children and families in need of support.

2. RECORD KEEPING – the Designated Safeguarding Lead:-

- Keeps written records of child protection and welfare concerns in line Stoke-on-Trent Safeguarding Children Board guidance.
- Creates a stand-alone file for pupils with safeguarding concerns.
- Maintains a chronology of significant incidents for each pupil with safeguarding concerns.
- Ensure such records are kept confidentially and securely and separate from the pupil's educational record.
- Ensure arrangements to hand over the child protection file of a pupil transferring to another educational setting, are made without delay. The DSL will verbally advise the DSL of the destination setting of the concerns and make arrangements to securely and confidentially hand over the file.
- Where the destination setting is too far for the DSL to do a personal handover, the file will be sent separate from the pupils education file and by secure courier. The DSL will retain evidence to demonstrate how the file has been transferred, and will require a receipt from the destination setting.

3. INTER-AGENCY WORKING and INFORMATION SHARING – the Designate Safeguarding Lead:-

- Cooperates with Children's Social Care for enquiries under section 17 and section 47 of the Children Act 1989.

- Attends, or ensures other relevant staff members' attendance at early help meetings, child protection conferences, core group meetings, child in need meetings and other multi agency meetings as required.
- Liaises with other agencies working with the child, shares information as appropriate and contributes to assessments.
- Ensures each member of staff has access to and understands the academy's safeguarding and child protection policy and procedures, including providing induction on these matters to new staff members.
- Makes the safeguarding and child protection policy and procedures available publicly.
- Raises awareness of parents and carers of the existence of the safeguarding and child protection policy, in particular that information may be shared with other agencies, cases of suspected abuse and neglect will be referred to Children's Social Care, and the role of the school in any investigations that ensue.
- **4. TRAINING – the Designated Safeguarding Lead:-**
- Undertakes appropriate safeguarding training **every two years**, in order to:-
 - be able to recognise signs of abuse and how to respond to them, including special circumstances such as child sexual exploitation, female genital mutilation, challenging extremism, etc.;
 - understand the assessment process for providing early help and intervention, e.g. Stoke-on-Trent's Guide to Levels of Need, Early Help and Safeguarding Thresholds;
 - have a working knowledge of how the local authority conducts initial and review child protection conferences and contribute effectively to these;
 - be alert to the specific needs of children in need (as specified in section 17 of the Children Act 1989), those with special educational needs, pregnant teenagers and young carers.
- Organises whole-academy SCB level 1 safeguarding training for all staff members at least **every three years**.
- Ensures staff members who miss the training receive it by other means, e.g. by joining an open session or another setting's training.
- Provides a termly briefing / update / training session to the whole academy on any changes to child protection legislation and procedures (internally, locally or nationally ;) relevant learning from local and national serious case reviews; or awareness raising regarding any safeguarding issues or themes emerging locally or nationally.
- Links with Stoke-on-Trent Safeguarding Children Board to identify appropriate training opportunities for relevant staff members.
- Ensures the academy allocates time and resources every year for relevant staff members to attend training.

- Encourages a culture of listening to children and taking account of their wishes and feelings in any action the academy takes to protect them.
- Maintains accurate records of staff induction, staff training and staff briefings.

Designated Safeguarding Lead is required to undertake the following training:-

Level of training	Course title	Frequency	Notes
Level 1	Safeguarding Children Face to face session delivered by SCB approved trainer	Every 3 years as part of whole academy update	This must be completed irrespective of any other training undertaken. If you commission a level 1 course that is NOT APPROVED by Stoke-on- Trent SCB, it may not be sufficiently in depth for Ofsted. SCB Level 1 workbook accompanying the course should be retained for Ofsted.
Level 2	Level 2 Working Together to Safeguard Children – multi agency (full 3 days)	No requirement to renew providing some safeguarding training is undertaken every 2 years.	This course can only be delivered face to face in a multi-agency setting to be compliant. DSLs who wish to refresh this course need undertake day 1 only. (NB level 2 training to be compliant, it cannot be done online or as a whole school.)
Level 3	Subject specific courses relevant to needs of school community. Suggested :- ➢ Child sexual exploitation ➢ Female genital mutilation ➢ Prevent/challengin g extremism ➢ E-safety ➢ Forced marriage	No requirement to renew level 3 courses providing some safeguarding training is undertaken every 2 years.	See SCB Training Prospectus for additional relevant courses
Level 4	Designated Safeguarding Lead training Managing Allegations against Staff and Volunteers training		No requirement to renew level 4 courses providing some safeguarding training is undertaken every 2 years.
ANNUAL UPDATES			DSLs must update their knowledge and skills regularly and at least annually (via e-bulletins, meeting other DSLs or taking time to read and update themselves ;) on safeguarding developments relevant to their role. Keeping Children Safe in Education 2016,

5. QUALITY ASSURANCE – the Designated Safeguarding Lead:-

Reviews the safeguarding and child protection policy and procedures annually. Monitors the implementation of and compliance with policy and procedures, including periodic audits of child protection and welfare concern files (at least once a year). Completes two audits of the academy's safeguarding arrangements one annually for the trust and one at frequencies specified by Stoke-on-Trent Safeguarding Children Board. Remedies any deficiencies and weaknesses identified in child protection arrangements.

Provides termly reports to the governing body detailing changes and reviews to policy, training undertaken by staff members and the number of children with child protection plans and other relevant data.

APPENDIX 2 - Categories of abuse

Abuse and neglect are forms of maltreatment. Someone may abuse or neglect a child by inflicting harm, by failing to act to prevent harm or by failing to meet a child's basic needs. Children may be abused within the family or in an institutional or community setting; by those known to them or by strangers; and increasingly, via the internet. They may be abused by an adult or adults or another child or children.

2. EMOTIONAL ABUSE

Emotional abuse is the persistent emotional maltreatment of a child such that it causes severe and persistent adverse effects on the child's emotional development.

Some level of emotional abuse is involved in all types of maltreatment, although it may also occur alone.

Emotional abuse may involve:-

- making a child feel worthless, unloved, inadequate, or valued only insofar as they meet the needs of another;
- inappropriate age or developmental expectations;
- overprotection and limitation of exploration, learning and social interaction;
- seeing or hearing the ill treatment of another, e.g. domestic abuse;
- high criticism and low warmth;
- serious bullying (including cyberbullying ;)
- exploitation or corruption

3. NEGLECT

Neglect is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development.

Neglect may occur during pregnancy as a result of maternal substance misuse.

It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

Once a child is born, it may involve a parent or carer failing to:-

- provide adequate food, clothing and shelter (including exclusion from home or abandonment ;)
- protect a child from physical and emotional harm or danger;
- ensure adequate supervision, (including the use of inadequate care givers ;)
- provide access to appropriate medical care or treatment.

4. **PHYSICAL ABUSE**

Physical abuse is deliberately hurting a child, causing physical harm and injuries such as bruises, broken bones, burns or cuts.

Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces illness in a child.

Physical abuse may involve hitting, shaking, throwing, poisoning, burning, scalding, drowning, suffocating, or otherwise causing physical harm to a child.

5. **SEXUAL ABUSE**

Sexual abuse involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening.

Activities may involve physical contact, including penetration of any part of the body, or non-penetrative acts.

They may include non-contact activities, such as involving children in looking at or in the production of sexual images including on the internet, watching sexual activities, encouraging children to behave in sexually inappropriate ways or grooming a child in preparation for abuse.

Sexual Exploitation is also sexual abuse – see **appendix 4** (specific safeguarding issues.)

APPENDIX 3 – Signs and symptoms of abuse

The most important sign/symptom of abuse or neglect is a disclosure from a pupil, and this will always be taken seriously.

Signs and symptoms can often appear in a cluster. Serious case reviews have found that parental substance misuse, domestic abuse and parental mental health problems (known collectively as the ‘toxic trio’) coexisting in a family can increase the risks to children.

Pupils may show symptoms from one, all, or none of the categories, but staff will be vigilant to anything unusual displayed by the pupil. Many of the indicators below may be caused by other factors not connected to any form of abuse. However, if concerned, staff will always exercise professional curiosity and will share concerns with the DSL.

The following table gives some examples of what staff may see or hear, but this is not an exhaustive list and should not be used as a checklist.

Signs of potential PHYSICAL ABUSE	<ul style="list-style-type: none">➤ Bruise marks consistent with either straps or slaps➤ Undue fear of adults - fear of going home to parents or carers➤ Aggression towards others➤ Unexplained injuries or burns – particularly if they are recurrent (and especially in non-mobile babies)➤ Any injuries not consistent with the explanation given for them➤ Injuries that occur on parts of the body which are not normally exposed to falls, rough games➤ Injuries to the side of the face, the ear, the neck➤ Black eyes, particularly bilateral➤ Reluctance to change for, or participate in games or swimming➤ Bruises, bites, burns, fractures etc. which do not have an accidental/ satisfactory explanation➤ Cuts/scratches in areas that would be difficult to do accidentally➤ Injuries to the soft tissue area➤ Hitting (with the hand or implement) smacking, punching, kicking, slapping, twisting/pulling ear, hair or fingers, holding/squeezing with a tight grip, biting, and burning➤ Fabricated or induced illness
Signs of potential NEGLECT	<ul style="list-style-type: none">➤ Exposure to danger➤ Lack of supervision➤ Under nourishment and subsequent failure to grow and thrive➤ Constant hunger➤ Stealing or gorging food➤ Untreated illnesses➤ Inadequate care➤ Injuries that have not received medical attention➤ Non-attendance for health appointments➤ Inadequate/inappropriate clothing

	<ul style="list-style-type: none">➤ Poor standards of hygiene➤ Unsafe home environment➤ Persistent lack of attention, warmth or praise
Signs of potential EMOTIONAL ABUSE	<ul style="list-style-type: none">➤ Changes or regression in mood or behaviour, particularly where a child withdraws or becomes clinging.➤ Depression / aggression, extreme anxiety➤ Nervousness, frozen watchfulness➤ Obsessions or phobias➤ Sudden under-achievement or lack of concentration➤ Inappropriate relationships with peers and/or adults➤ Attention-seeking behaviour➤ Persistent tiredness➤ Running away / stealing / lying➤ Parent humiliating, taunting or threatening child➤ Persistent lack of attention, warmth or praise.➤ Shouting / yelling at a child➤ Copying or role playing abuse seen in the home (i.e. domestic violence)➤ Radicalisation – use of inappropriate language, violent extremist literature, the expression of extremist views, advocating violent action
Signs of potential SEXUAL ABUSE	<ul style="list-style-type: none">➤ Use of language that is inappropriate for age / stage of development➤ Sexual knowledge inappropriate for their age / stage of development➤ Child with excessive preoccupation with sexual matters➤ Regularly engages in age inappropriate sexual play➤ Wariness on being approached➤ Soreness or unexplained rashes or marks in the genital areas➤ Pain on urination➤ Difficulty in walking or sitting➤ Stained or bloody underclothes➤ Recurrent tummy pains or headaches➤ Bruises on inner thigh or buttock➤ Any allegations made by a child concerning sexual abuse➤ Sexual activity through words, play or drawing➤ Child displaying 'sexually inappropriate' behaviour towards adults➤ Inappropriate bed-sharing arrangements at home➤ Severe sleep disturbances with fears, phobias, vivid dreams or nightmares, sometimes with overt or veiled sexual connotations➤ Eating disorders - anorexia, bulimia➤ Telling you about being asked to 'keep a secret'➤ Dropping hints or clues about abuse.➤ Unaccounted sources of money or gifts <p>See also Sexual Exploitation at appendix 4</p>

APPENDIX 4 – Specific safeguarding issues

Academy staff members need to be aware of specific safeguarding issues and be alert to any risks. Stoke-on-Trent Safeguarding Children Board Procedures, Section D has detailed information about specific issues such as child sexual exploitation, fabricated or induced illness, female genital mutilation, private fostering etc., and the local procedures for responding to risks.

<http://www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/professionals-folder/procedure-manuals/d--cyp-specific-circumstances.en>

The government website, GOV.UK has broad government guidance on a variety of issues. The following is not a comprehensive list and staff members should search the GOV.UK website and *Stoke-on-Trent Safeguarding Children Board Procedures* for advice on other issues:-

- Bullying including cyberbullying
- Children missing from home or care
- Children missing from education
- Child sexual exploitation (CSE)
- Domestic violence
- Drugs
- Fabricated or induced illness
- Faith abuse
- Female genital mutilation (FGM)
- Forced marriage
- Gangs and youth violence
- Gender-based violence/violence against women and girls (VAWG)
- Hate
- Mental health
- missing children and adults strategy
- Private fostering
- Preventing radicalisation and the Prevent duty
- Teenage relationship abuse
- Sexting
- Trafficking

2. CHILDREN MISSING FROM EDUCATION

Star Academy Sandyford recognises the need to ensure that pupils attend school regularly and protect those who may go missing from education. The academy will follow the policy and guidance issued by Stoke-on-Trent City Council on Children Missing from Education (CME) which can be found at: - www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/education/education.en

All children, regardless of their circumstances, are entitled to a full time education which is suitable to their age, ability, aptitude and any special educational needs they may have. We have a duty to work with local authorities to establish the identity of children of compulsory school age who are missing education in their area. A child going missing from education is a potential indicator of abuse or neglect. We have an admission and attendance register and all pupils are placed on both registers. We will work collaboratively with the local authority (and other agencies where appropriate) to share information about attendance. If a registered pupil is continuously absent for two weeks without explanation, or fails to return from a holiday, the academy will follow the normal procedures for investigating pupil absence (i.e. telephone calls, letters, invitations to meetings at the school etc.). If, after further enquiries, the child has not returned to school after a total of no more than two weeks, the matter will be referred to the Local Authority. If a pupil suddenly ceases to attend without prior warning, and their whereabouts cannot be established, the academy will immediately notify the Local Authority. If there are any reasons to be concerned for the child's safety, including any past history of concern, this will be raised immediately as a referral under Safeguarding Children Board procedures.

3. CHILD SEXUAL EXPLOITATION (CSE)

Star Academy Sandyford recognises the need to protect children and young people from sexual exploitation. We will follow the Safeguarding Children Board procedure which can be found at:-

http://webapps.stoke.gov.uk/uploadedfiles/D14_Child_Sexual_Exploitation_Sept_14.pdf

Child sexual exploitation is a form of sexual abuse where children are sexually exploited for money, power or status. CSE may sometimes involve violent, humiliating and degrading sexual assaults. Children may be persuaded or forced into exchanging sexual activity for money, drugs, gifts, affection or status. Child sexual exploitation doesn't always involve physical contact and can happen online. **Consent cannot ever be given**, irrespective of the child's age and even where a child may believe they are voluntarily engaging in sexual activity with the person who is exploiting them. It is not uncommon for children and young people not to realise that they are being exploited. What marks out sexual exploitation is an imbalance of power in the relationship, which may involve varying degrees of coercion, enticement or intimidation, including unwanted pressure from peers to have sex, sexual bullying including cyberbullying and grooming.

Some of the following signs may be indicators of sexual exploitation:-

- Children with unexplained gifts or new possessions;
- Having multiple mobile phones and worrying about losing contact via mobile phone;
- Children who associate with other young people involved in exploitation;
- Children who have older boyfriends or girlfriends;
- Inappropriate sexual or sexualised behaviour;
- Sexual activity/underage sexual activity;
- Sexually risky behaviour, 'swapping' sex;
- Seen at known places of concern;
- Involved in abusive relationships;
- Intimidated and fearful of certain people or situations;
- Hanging out with groups of older people, or anti-social groups, or with other vulnerable peers or known perpetrators;
- Children who suffer from sexually transmitted infections or become pregnant;
- Children who suffer from changes in emotional well-being;
- Children who misuse drugs and alcohol;
- Children who go missing for periods of time or regularly come home late;
- Children who regularly miss school or education or don't take part in education;
- Injuries from physical assault, physical restraint, sexual assault.

Where a member of staff sees one or more of these indicators, or otherwise has cause for concern, this information will be recorded and passed, without delay, to the DSL following usual safeguarding procedures. We will use the Sexual Exploitation Risk Factor Matrix to identify pupils at low, medium or high risk of sexual exploitation.

The Matrix can be found at section 14 – link below:-

www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/professionals-folder/procedure-manuals/d---cyp-specific-circumstances.en

Pupils will be referred to the CSE Panel if deemed appropriate, following completion of the Risk Factor Matrix. We will also share information with Staffordshire Police Child Exploitation Team to contribute to their intelligence gathering to prevent and detect cases of CSE; so even apparently minor pieces of information should be given to the DSL.

- Staffordshire Police CSE Information Report form can be found at **appendix 16**.

The following local agencies may be contacted to support children and young people:-

- **Base 58** - a specialist project supporting children at risk of, or experiencing sexual exploitation. **Tel:-** 01782 286862 or email: info@brighter-futures.org.uk
- **Savanna** - a specialist project supporting people of all ages who have experienced or been affected by any sort of sexual violence. **Tel:-** 01782 433204 or email: info@savana.org.uk

4. FEMALE GENITAL MUTILATION (FGM)

Star Academy Sandyford recognises its duty to protect children and young people against the practice female genital mutilation and to immediately report to the police, under section 5B of the Female Genital Mutilation Act 2003 (as inserted by section 74 of the Serious Crime Act 2015) where it is known that FGM has been carried out on a child. We will follow the Safeguarding Children Board procedure which can be found at: <http://www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/professionals-folder/procedure-manuals/f-vulnerable-cyp.en>

Female Genital Mutilation comprises all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs. It is illegal in the UK and a form of child abuse with long-lasting harmful consequences. Girls who are threatened with, or who have undergone FGM may withdraw from education, restricting their educational and personal development. They may feel unable to go against the wishes of their parents and consequently may suffer emotionally; they may appear anxious, depressed and emotionally withdrawn; present a sudden decline in her performance, aspirations or motivation.

Signs that may indicate FGM is planned:-

- Child talking about getting ready for a special ceremony, procedure or celebration either abroad or in the UK;
- Family taking a long trip abroad;
- Child's family being from one of the 'at risk' communities for FGM (examples include Kenya, Somalia, Sudan, Sierra Leon, Egypt, Nigeria, Eritrea as well as non-African communities including Yemeni, Afghani, Kurdistan, Indonesia and Pakistan;)
- Knowledge that the child's sibling has undergone FGM;
- Child talks about going to be 'cut'
- Child talks about preparing for marriage or preparing to become a woman;

(Nb – families travelling abroad for long holidays is not in itself unusual, and not all families from the above named countries will practice FGM.)

Signs that may indicate a child has undergone FGM:

- Prolonged absence from school and other activities;
- Behaviour change on return from a holiday abroad, such as being withdrawn and appearing subdued;
- Bladder or menstrual problems;
- Finding it difficult to sit still and looking uncomfortable;
- Complaining about pain between the legs;
- Mentioning something somebody did to them that they are not allowed to talk about;
- Secretive behaviour, including isolating themselves from the peers;
- Reluctance to take part in physical activity;
- Repeated urinal tract infection;
- Disclosure.

Where a member of staff sees one or more of these indicators, or otherwise has cause for concern, this information will be recorded and passed on without delay to the DSL following usual safeguarding procedures.

Multi-agency statutory guidance on female genital mutilation can be found at: -

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/512906/Multi_Agency_Statutory_Guidance_on_FGM_-_FINAL.pdf

NSPCC FGM helpline can be contacted on 0800 028 3550 or use the NSPCC email address to request support at: fgmhelp@nspcc.org.uk

5. FORCED MARRIAGE

Star Academy Sandyford recognises the need to protect children and young people against forced marriage. We will follow the Safeguarding Children Board procedure which can be found at: - http://webapps.stoke.gov.uk/uploadedfiles/D07_Forced_Marriage_Nov_15.pdf

A clear distinction must be made between a forced marriage and an arranged marriage. A forced marriage is a marriage that is performed under duress and without the full and informed consent or free will of both parties (and is therefore very different to an arranged marriage.) A forced marriage may be between children, a child and an adult, or between adults, and both males and females can be forced to marry against their will. In referring to children, we refer to both primary and secondary school age children. A forced marriage is considered to be domestic violence. One Chance Rule - Where there are concerns about forced marriage, we will not speak to the family as professionals may only have one chance to speak to a potential victim and we therefore must ensure that the appropriate intervention, response and support is initiated. Staff will pass any concerns immediately to the DSL and child protection procedures will be activated.

Further guidance advice and support can be found at:

Forced Marriage Unit - Telephone: 020 7008 0151 or e-mail: fmf@fco.gov.uk

6. PREVENTING RADICALISATION

Star Academy Sandyford recognises the need to protect children and young people against the messages of all violent extremism including that linked to Far Right / Neo Nazi / White Supremacist, Al Qaeda / ISIS ideologies; Irish Nationalist and Loyalist paramilitary groups, and that linked to Animal Rights movements.

We also recognise the statutory duty placed upon us by s26 of the Counter-Terrorism and Security Act 2015, in having due regard to preventing people from being drawn into terrorism, referred to as the "Prevent Duty".

Radicalisation refers to the process by which a person comes to support terrorism and forms of extremism.

Extremism is defined as a vocal or active opposition to fundamental British values of democracy; the rule of law; individual liberty and mutual respect for different faiths and beliefs.

There is no place for extremist views of any kind in our academy, whether from internal sources – pupils, staff or governors, or external sources - academy community, external agencies or individuals. Our curriculum is broad and balanced, promoting respect, tolerance and diversity. Children are encouraged to share their views and recognise that they are entitled to have their own different beliefs which should not be used to influence others.

We actively promote the spiritual, moral, social and cultural development of our pupils, in line with Promoting Fundamental British Values as part of SMSC in Schools DfE 2014

Potential indicators of a child is at risk of being radicalised or exposed to extreme views might include:-

- Spending increasing time in the company of other suspected extremists.
- Day-to-day behaviour becoming increasingly centred on an extremist ideology, group or cause.
- Loss of interest in friends and activities not associated with the extremist ideology, group or cause.
- Possession of materials or symbols associated with an extremist cause.
- Attempts to recruit others to the group/cause.
- Communications with others that suggests identification with an extremist group, cause or ideology.
- Using insulting to derogatory names for another group.
- Increase in prejudice-related incidents committed by that person, which may include physical or verbal assault; provocative behaviour; derogatory name calling; prejudice related ridicule or name calling; refusal to co-operate; attempts to recruit to prejudice-related organisations; or condoning or supporting violence towards others.

If staff become aware that a child is vulnerable to being radicalised or exposed to extreme views, (including peer pressure, pressure from family members or other people, or via the internet ;) this will be reported directly to the DSL. The DSL will liaise with other appropriate agencies, and make referrals directly to the Channel Panel if deemed necessary, at prevent@staffordshire.pnn.police.uk Channel is a programme which focuses on providing support at an early stage to people who are identified as being vulnerable to being drawn into terrorism. Engagement with the programme is entirely voluntary but we will encourage and support engagement at all stages.

7. PRIVATE FOSTERING

Star Academy Sandyford recognises its duty to notify Children's Social Care if a child is living in a private fostering arrangement.

Private fostering refers to a situation where a child or young person under 16 years of age (under 18, if they are disabled ;) is being cared for by someone other than a parent or close relative for 28 days or more. (Close relatives are defined as grandparents, aunty, uncle or older sibling.) Carers may be members of the extended family (e.g. cousin, great aunt), friends of the family, or someone the child doesn't know. This can include children sent from abroad to stay with family members, teenagers who may be living with the family of a friend, boyfriend or girlfriend and those living short term with host families while they take a course of study. All staff are responsible for asking questions to clarify family arrangements if there is a change of living arrangements / person caring for the child; of if the relationship between the child and carer of the living arrangements are unclear, confusing or concerning. Staff should also follow up any discussion with pupils about living arrangements which are unclear, confusing or concerning. If a member of staff becomes aware that a pupil may be living in a Private Fostering arrangement, they will report this without delay to the DSL. The DSL will encourage the parent/ carer to inform the Local Authority. Additionally we will report the private fostering arrangements to the Local Authority by contacting the Safeguarding Referral Team on 01782 235100.

8. ANTI BULLYING

Star Academy Sandyford has zero tolerance with regards to bullying and we have an Anti-Bullying Policy which is set out in a separate document. This policy relates to all forms of bullying including cyber, racist, homophobic and gender related bullying. The subject of bullying is addressed at regular intervals in the personal, social and health education (PSHE) curriculum and anti-bullying assemblies. If the bullying is particularly serious, or the anti-bullying procedures are deemed to be ineffective, the principal will consider implementing child protection procedures. Staff members will neither allow nor condone bullying. To do so may lead to consideration under child protection and disciplinary procedures.

9. E-SAFETY

Star Academy Sandyford recognise our responsibility for online safety and we have an E-Safety Policy which is set out in a separate document and explains how we try to keep pupils safe in our academy.

Most of our pupils will use mobile phones and computers at some time. Whilst the internet can be a fantastic place for them to talk to friends, be creative and have fun, we know that some people will use these technologies to harm others. This can range from sending hurtful or abusive texts and emails, to enticing children to engage in sexually harmful conversations, webcam photography, sexting or face-to-face meetings. Chatrooms and social networking sites are the more obvious sources of inappropriate and harmful behaviour and pupils are not allowed to access these sites in the academy. Cyber-bullying by pupils, via texts and emails, will be treated as seriously as any other type of bullying and will be managed through our anti-bullying procedures. We have systems in place to prevent pupils being exposure to harm online. We have filters and monitoring systems in place which are regulated and risk assessed. If we become aware that a pupil may be accessing materials inappropriate to their age, (including Facebook if under 13 years of age;) sending inappropriate e-mails, texts or images; or playing on games that are unsuitable (for example, games which have an 18 certificate;) we will contact parents to discuss our concerns and to raise parents awareness about the potential risk to their children and our duties to safeguard, which may involve referral to other agencies. This will also be reported to parents in the E-safety report that we provide each family with following the e-safety questionnaires and information shared by pupils. Each child is rag rated and given the relevant colour dependent upon how much risk they are potentially at online. If staff become aware that a pupil is vulnerable to harm online, this will be reported immediately to the DSL and safeguarding procedures will be implemented.

APPENDIX 5 – Allegations of abuse made against other pupils

Star Academy Sandyford believes that all pupils have a right to attend their education and learn in a safe environment, free from harm by adults or other pupils. We recognise that some pupils will sometimes negatively affect the learning and wellbeing of others and their behaviour will be dealt with under the Behaviour Policy. Occasionally, allegations may be made against pupils by others in the school, which are of a safeguarding nature. Safeguarding allegations may include physical abuse, emotional abuse, sexual abuse and sexual exploitation. To be considered a safeguarding allegation against a pupil, it is likely that some of the following features will be found:-

The allegation:-

- is made against a pupil in relation to their behaviour towards a more vulnerable pupil;
- is of a serious nature, possibly including a criminal offence;
- raises risk factors for other pupils in the academy;
- indicates that other pupils may have been affected by this pupil and their actions;
- indicates that children/young people outside the academy may be affected by this pupil.

Examples of a safeguarding allegation against a pupil could include (but are not limited to):-

- Physical Abuse – for example, violence (particularly pre-planned;) or forcing others to use drugs or alcohol;
- Emotional Abuse – for example, blackmail or extortion, threats and intimidation;
- Sexual Abuse – for example, indecent exposure, indecent touching or serious sexual assault, forcing others to watch pornography or take part in sexting;
- Sexual Exploitation – for example, encouraging other children to attend inappropriate parties; encouraging, photographing or filming other children performing sexual or indecent acts.

Where pupils are involved in gang activity, older pupils may attempt to recruit younger pupils using any or all of the above methods. Young people suffering from sexual exploitation themselves may be forced to recruit other young people.

2. Minimising the risk of safeguarding concerns presented by a pupil.

On occasion, a pupil may present a safeguarding risk to other pupils. When an allegation is made by a pupil against another pupil, members of staff should consider whether the complaint raises a safeguarding concern. If there is a safeguarding concern the DSL should be informed. A factual record should be made of the allegation, but no attempt at this stage should be made to investigate the circumstances. The DSL may contact the locality social worker or other relevant agency to discuss the case. It is possible that Children's Social Care are already aware of safeguarding concerns around this young person. The DSL will follow through the outcomes of the discussion and make any referrals necessary, keeping a record of the concern, the discussion and any outcome in the files of both pupils. If the allegation indicates a potential criminal offence has taken place, the police will be contacted at the earliest opportunity and parents informed (of both the pupil being complained about and the alleged victim). Where neither Children's Social Care nor the police accept the complaint, a thorough school investigation will take place into the matter using the academy's disciplinary procedures. In situations where the school considers a safeguarding risk is present, a risk assessment should be undertaken and an individual risk management plan will be put in place to ensure that other pupils are kept safe and that the pupil concerned does not become a target for malicious allegations. The plan will be reviewed continuously and a date set for a follow-up evaluation with everyone concerned.

APPENDIX 6 - Guide to Levels of Need

STOKE-ON-TRENT GUIDE TO LEVELS OF NEED, EARLY HELP & SAFEGUARDING THRESHOLD CRITERIA 2016

Star Academy Sandyford recognises the importance of identifying issues early, and providing early help children and families in order to prevent issues from escalating. Most parents can look after their children without needing help from anyone other than their family or friends. However, some parents may need additional help from our school or from other services such as the NHS. Providing help early is more effective in promoting the welfare of children, than reacting later. We are committed to working collaboratively with other agencies and with the Cooperative Working Teams to provide a coordinated offer of early help, in line with *Working Together to Safeguard Children 2015, Keeping Children Safe in Education 2016* and local guidance. We use Stoke-on-Trent's Guide to Levels of Need, Early Help and Safeguarding Threshold criteria (2016) to support us in our discussions with colleagues from other agencies, and to make decisions about the right level of support required for the child and family.

The Guide to Levels of Need has four levels and every child living in Stoke-on-Trent will fit into one of these four levels. The Guide to Levels of Need and its indicators is used to identify when assessment and support for a child and family need 'stepping up' to a referral to Social Care; and when the needs of a child and their family have been reduced enough for them to be 'stepped down' to early help services.

Level 1 - Children do not have additional needs

- Children are achieving expected outcomes.
- Their needs are met by their parents alongside accessing universal services.

Level 2 - Children with some additional need

- Parents require professional support or guidance to help them to meet their children's needs.
- We are able to provide that additional support or make a referral to an agency who is able to provide that additional support.

Level 3 - Children with multiple and complex needs

- Children and parents require targeted early help or specialist services to meet the children's needs.
- Needs are met through multi-agency support and the use of Early Help Plans.

Level 4 - Children with acute needs, including children in need of protection

- Children and parents require multi-agency responses which include specialist intervention coordinated by Children's Social Care under section 17 or section 47 of the Children Act 1989.
- Children in care

The Guide to Levels of Need, Early Help and Safeguarding Threshold Criteria can be found on the homepage of Stoke-on-Trent SCB website of by following the link below:-

http://www.safeguardingchildren.stoke.gov.uk/ccm/cms-service/stream/asset/?asset_id=1088142

Guide to Levels of Need - Early Help and Safeguarding 2016



APPENDIX 7 – Dealing with disclosures made by a child

ADVICE FOR ALL MEMBERS OF STAFF

Star Academy Sandyford will take seriously any disclosures of abuse or neglect made by a pupil. When dealing with disclosures we don't 'lead pupils', make suggestions about what may have happened or who may be responsible, and we don't investigate what is being disclosed. However, it may not always be clear from what a pupil first tells us, whether we are dealing with a safeguarding issue or not, and therefore we may need to clarify what is being said.

TED QUESTIONS are open questions that we will use to clarify or get a little more information about what has happened, so that we can initiate the right response, intervention and support:-

- **T**ell me what happened
- **E**xplain to me what happened
- **D**escribe what happened

When talking to pupils, we will take account of their age, understanding and preferred language, (which may not be English ;) and consider how a child with a disability may need support in communicating.

The following guidance should be followed:-

- Listen to what is being said without displaying shock or disbelief.
- Allow the child to talk freely.
- Accept what is being said.
- Do not ask direct or leading questions – use only open questions, if necessary, to clarify what is being said or how something has happened (TED questions above).
- Reassure the child that what has happened is not their fault and that they have done the right thing in telling you.
- Do not criticise the alleged perpetrator.
- Do not make promises that you may not be able to keep.
- Do not give your personal opinion.
- Do not talk about your own personal experiences.
- Do not promise confidentiality – it may be necessary to tell the DSL and to refer the child to Children's Social Care or inform the police.
- Do not ask the child to write anything down (this may be seen as a statement, and we are not trained to take statements).
- Explain what has to be done next and who has to be told – **see appendix 8** (over page)
- Inform the DSL without delay.
- Complete the child protection record of concern form - **see appendix 9**; and pass it to the DSL.

Dealing with a disclosure from a child and safeguarding issues can be stressful. Support for yourself through supervision, discuss this with the DSL.

APPENDIX 8 – Action to be taken if you have a concern about a child

Staff member	What action to take if you have concerns
<p>Any member of staff, governor, volunteer, contractor or activity provider</p>	<ol style="list-style-type: none"> 1. Discuss your concerns with the DSL Nicky Broomhall or in her absence, with the Deputy DSL Liz Broadhurst as soon as possible, before the child leaves for the day. It is important that the child is not sent home at the end of the day without taking the right protective action. 2. Complete the safeguarding record of concern form and pass it to the DSL. 3. If the DSL or their deputy is not available, you can speak to another senior member of staff or you can contact the locality social worker yourself for a consultation about the action you need to take. However, if you are sure this is a safeguarding concern, then you should contact the Safeguarding Referral Team on 235100 and make the referral. 4. Inform the DSL about your consultation and what actions you have taken. Ensure all actions and decisions are recorded.
<p>Designated safeguarding lead or deputy DSL</p>	<p>Using the Guide to Levels of Need, you are concerned that the child is at risk of significant harm (Level 4)</p> <ol style="list-style-type: none"> 1. Inform family of your intention to refer to Children’s Social Care (unless to do so would increase the risk of harm; hinder the prevention or detection of a serious crime; lead to an unjustified delay in making enquiries about allegations of significant harm.) 2. Contact the Safeguarding Referral Team (235100) without delay. Ensure you have all relevant details to hand and provide as much information as you can about your concerns. 3. If you believe that the child is in immediate danger, or you suspect a crime has been committed, you must also contact the police immediately. 4. Confirm your referral by sending SRT a Multi-agency Referral Form (MARF) within 24 hours (on home page of SCB website) 5. If SRT have not informed you within 1 working day, whether or not your referral has been accepted, contact them to ascertain their decision. 6. SRT may decide, in consultation with you, that the child’s needs are at Level 3 and that the school is best placed to provide support. See Early Help below. 7. Record all your discussions and decision-making on the safeguarding record of concern form given by the staff member who contacted you originally. Add this, and a copy of the MARF to the child’s child protection file. (If the child does not have a stand-alone child protection file, you will need to create one.) 8. Update/start the chronology. Continue to update the child’s file and chronology as the investigation and resulting work continues.

Designated safeguarding lead or deputy DSL	<p>Using the Guide to Levels of Need, you believe the child is not at risk of significant harm, but the child or their family may need support for complex needs (Level 3)</p> <ol style="list-style-type: none"> 1. Discuss your concerns with senior colleagues in another agency, if necessary. 2. Contact the locality social worker for further advice if needed. If the locality social worker advises a referral into SRT, follow procedure outlined above. 3. If consultation results in the decision that an Early Help Assessment is appropriate, agree who is the most appropriate agency to lead on this. 4. If school is the most appropriate agency to take the lead, identify the best person (i.e. person with best relationship ;) within the academy to discuss this with the family and to be the lead professional. 5. Work with the Early Help Champion or other appropriate person, to provide support in the academy and/or refer the child / their family to the cooperative working team. 6. Record all consultations and decision-making on the child protection record of concern form sent by the staff member who contacted you originally.
Early help champion	<ol style="list-style-type: none"> 1. Identify the most appropriate person to gain consent from family and to undertake Early Help Assessment. 2. Talk to the family about the early help assessment as a means of providing them with the help and support they need to prevent issues from escalating (and avoid involvement from statutory services.) 3. Gain the family's consent for the early help assessment. 4. Register the assessment with the Early Help Team. 5. If the family does not consent to an early help assessment, we will log refusal with the Early Help Team, and we make a judgement about whether the needs of the child will escalate or the child will become unsafe without help. 6. If our judgement is that the needs or concerns will escalate, then we will contact the locality social worker to make a shared decision about whether the level of concerns calls for a referral to Children's Social Care.

APPENDIX 9 – Record of Concern Form



Safeguarding Report.

Child's Name:-

Date	Time identified	Time reported to DSL	Member of Staff

Disclosure	Incident	Concern

What have you seen?

What have you heard?

What has been said directly to you?

Actions completed by DSL

Signed : _____ Date: _____

APPENDIX 10 – Making a referral to Children’s Social Care

It will almost always be the DSL, Deputy DSL or another member of the senior leadership team that makes referrals into Children Social Care. However, all staff know how to make a referral should they ever need to. Referrals to Children Social Care are made initially by telephone to the Safeguarding Referral Team (SRT) on 235100.

Before making the call, ensure that you have all of the information to hand so that you can provide detailed and accurate information and answer any questions.

Give as much information as you can about the child and family, including:-

- Child's full name;
- Parents names;
- Full address and contact telephone number for parents;
- Date of birth for the child;
- Family's ethnic origin;
- Does the child have a disability?
- Are there any additional support needs? (Learning difficulties; communication needs)
- Any information regarding the family composition; for example - other siblings in the household (how old and what school do they attend?) Who else lives at the house? Who usually looks after the child?
- Do you have details of the GP or any other agencies involved with the family?

Highlight the concerns with evidence:-

- What are your concerns?
- What is the trigger for this referral?
- What is your evidence?
- Use the Guide to Levels of Need document to evidence your referral/concerns.

Clarify that your information has been received and understood as intended.

Do the parents / carers have knowledge of this referral?

- What is their response likely to be when professionals undertake a home visit?
- Are there any risks to staff?
- Are there further risks to child if the parents are made aware of the referral?
- Have they refused to give consent?

Early Help Assessment Refusal?

- Has an Early Help Assessment been completed with the family? If so when?
- Attach all assessment documentation where possible.
- Have the family refused an Early Help Assessment?

Provide your details:

- Your full name and job title;
- Your contact details, including work mobile if you are unlikely to be in the office;
- Your relationship to that child.

Your telephone referral must be confirmed in writing within 24 hours:

- Use the Multi Agency Referral Form (MARF) to confirm your referral in writing.

(This can be found on the homepage of SCB website and is the same for Stoke and Staffordshire)

APPENDIX 11 – Information sharing and consent

Star Academy Sandyford is committed to working openly and honestly with parents, carers and other agencies in order to ensure that pupil's needs are met. It is essential that everyone working with children can confidently share information. This is necessary not only to safeguard and protect children from harm but also to work together to support families to improve outcomes for all. We may share information about parents, carers or children for investigations undertaken by Children's Social Care. We will exercise professional curiosity by proactively seeking out information as well as sharing it. This means checking with other professionals whether they have information, and speaking to pupils alone. The Data Protection Act 1998 is not a barrier to sharing information. It is there to ensure that personal information is managed in a sensible way and that a balance is struck between a person's privacy and public protection. We will share any concerns we have with parents at an early stage, unless this would put a child at greater risk or compromise an investigation. Parents must be clear that our responsibilities are for safeguarding and protecting children and that this involves sharing information about them with other professionals.

It is expected that we will seek the consent of parents or carers to make a referral to Children's Social Care (under s.17 Children's Act – Child in Need.) If parents refuse to give consent but we decide to continue with the referral, we will make this clear to Children's Social Care when we contact them.

Any decision to refer the pupil without the parents' consent, will be recorded in the pupil's child protection file with a full explanation for the decision.

We do not need parents' consent to make a referral if we consider the child is in need of protection, although in most cases we will inform them of the child protection referral.

However we will not inform parents of referrals if we believe that:-

- This would place the child or someone else at increased risk of harm;
- It would prejudice the prevention or detection of a crime, or lead to loss of evidence for a police investigation;
- It would lead to an unjustified delay in making enquiries into allegations of significant harm.

Any decision not to discuss concerns with a pupil's parents or carers will be recorded in the pupil's child protection file with a full explanation for the decision. Consent is not necessary in cases where Children's Social Care are making child protection enquiries under section 47 of the Children Act 1989 and therefore when contacted by Children's Social Care, we will comply with their requests for information without seeking consent. Staff members must record what information has been shared and why.

If you are in any doubt about the need to seek consent, get advice from the DSL or from the locality social worker.

Keep a record of your decision to share information, with or without consent, and the reasons for it. Remember also that it is just as important to keep a record of why you decided not to share information as why you did so.

2. RECORD KEEPING

Good record keeping is an important part of the school's accountability to pupils and their families and will help us in meeting our key responsibility to respond appropriately to welfare concerns about children. Records should be factual, accurate, relevant, up to date and auditable. They should support monitoring, risk assessment and planning for children and enable informed and timely decisions about appropriate action to take. The DSL will ensure that records are maintained appropriately for pupils with safeguarding

concerns and that stand-alone files are created and maintained in line with requirements of the above guidance.

3. DISCUSSING CONCERNS WITH THE PUPIL, PARENTS OR CARERS

As an academy we are committed to working openly and honestly with parents and carers in order to ensure that their child's needs are met. This means that in most cases, any concerns the academy may have about a pupil, will be discussed with parents or carers. This is because parents and carers need to know when we are worried about their child, so that we can work together to address any issues or concerns.

Professional curiosity will be exercised by staff, particularly where there is a concern about a pupil. This means that staff may ask questions of the pupil, parents or carers in order to clarify or ascertain the necessary facts to make a decision regarding what (if any) action to take. We will abide by the principles set out above regarding information sharing and consent. When we make the referral, we will agree with Children's Social Care what the pupil and parents will be told, by whom and when.

APPENDIX 12 – Working with parents and carers

Star Academy Sandyford is committed to working in partnership with parents and carers to safeguard and promote the welfare of their child/ren and to support them to understand our statutory responsibilities in this area. We are committed to working with parents positively, openly and honestly. We ensure that all parents are treated with respect, dignity and courtesy. We respect parents' rights to privacy and confidentiality and will not share sensitive information unless we have permission or it is necessary to do so in order to safeguard a child from harm. When new pupils join our academy, parents and carers will be informed that we have a safeguarding policy. A copy will be provided to parents on request and is available on the academy website. Parents and carers will be informed of our legal duty to assist our colleagues in other agencies with child protection enquiries and what happens should we have cause to make a referral to Children's Social Care or other agencies. We will abide by the principles of information sharing and consent as outlined in Appendix 11. A lack of parental engagement or agreement regarding the concerns the school has about a child will not prevent the Designated Safeguarding Lead making a referral to the Safeguarding Referral Team in those circumstances where it is appropriate to do so.

In order to keep children safe and provide appropriate care for them, the academy requires parents to provide accurate and up to date information regarding:

- Full names and contact details of all adults with whom the child normally lives;
- Full names and contact details of all persons with parental responsibility (if different from above);
- Emergency contact details (for the above and also for a responsible person(s) to contact in the event that parents/carers cannot be contacted);
- Full details of any other adult authorised by the parent to collect the child from the academy (if different from the above).
- Any legal or criminal changes which effects parental responsibility e.g. Bail condition, court orders, MARAC arrangements (Multi-Agency Risk Assessment Conference).

The academy will retain this information on the pupil file. The academy will only share information about pupils with adults who have parental responsibility for a pupil or where a parent has given permission and the academy has been supplied with the adult's full details in writing.

APPENDIX 13 – Children’s Social Care response

CHILDRENS SOCIAL CARE RESPONSES TO CONCERNS ABOUT A CHILD

Once Children’s Social Care has accepted our referral as needing a social-care-led response (Level 4 on the Guide to Levels of Need), a social work practitioner and their manager will evaluate the concerns to identify the sources and levels of risk and to agree what protective action may be necessary.

The evaluation of concerns and risks involve deciding whether:-

- the child needs immediate protection and urgent action is necessary; or
- the child is suffering, or at risk of suffering, significant harm and enquiries need to be made under section 47 of the Children Act 1989; or
- the child is in need and should be assessed under section 17 of the Children Act 1989.

We will cooperate with Children’s Social Care and the police in any emergency action they take using their legal powers for immediate protection of the child. We will participate in any multi-agency discussions (strategy discussions), if invited to do so, and share information about the child and their family to plan the response to concerns. We will share information about the child and their family for section 47 enquiries and section 17 assessments undertaken by Children’s Social Care.

We will ensure that a relevant staff member participates in all initial and review child protection conferences, that we are invited to attend. The staff member will work together with other agencies to discuss the need for and agree to an outcome-focused child protection plan and will ensure that the child’s wishes and views are considered in their own right. If we are members of the core group to implement a plan, we will ensure a relevant staff member participates in all core group meetings. We will ensure that we complete all actions allocated to us as part of the outcome-focused plan, whether a child protection plan or a child in need plan, in a timely way. We will continue to monitor pupils once their plans are ended to ensure that they are supported and kept safe.

PROFESSIONAL CHALLENGE AND DISAGREEMENTS

As an academy we recognise that working with children and families, and in particular child protection work, can be stressful and complex, as well as involving uncertainty and strong feelings. To ensure that the best decisions are made for children, we need to be able to challenge one another’s practice. We will promote a culture within our academy that enables all staff members to raise, without fear of repercussions, any concerns they may have about the management of child protection in the academy. This may include raising concerns about decisions, actions and inactions by colleagues in respect of individual children. If necessary, staff members can speak with the Designated or Deputy Designated safeguarding lead, the principal, the chair of governors or with the Local Authority Designated Officer.

Cooperation across agencies is crucial; professionals need to work together, using their skills and experience, to make a robust contribution to safeguarding children and promoting their welfare within the framework of discussions, meetings, conferences and case management. If there are any professional disagreements with practitioners from other agencies, that the staff member involved has been unable to resolve informally, the DSL or the head teacher will raise concerns formally with the relevant agency’s safeguarding lead in line with LSCB escalation policy.

The escalation policy can be found at the link below:-

<http://www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/professionals-folder/procedure-manuals/g-appeals-and-disagreements/>

APPENDIX 14 – Managing allegations against staff and volunteers

Star Academy Sandyford aim to provide a safe and supportive environment which secures the well-being and very best outcomes for pupils at our academy. We do recognise however, that sometimes the behaviour of adults may lead to an allegation of abuse being made.

Our academy follows the local Safeguarding Children Board procedures - Managing Allegations against Adults Working with Children and Young People :-
<http://www.safeguardingchildren.stoke.gov.uk/ccm/content/safeguarding-children/professionals-folder/procedure-manuals/d--cyp-specific-circumstances/>

If an allegation is made, or information is received about an adult who works or volunteers in our academy which raises concerns, the member of staff receiving the information should inform the Head teacher immediately. Should an allegation be made against the Principal, this will be reported to the Chair of Governors. In the event that neither the Principal nor Chair of governors is contactable on that day, the information must be passed to and dealt with by either the member of staff acting as Principal or the Vice Chair of governors. Any member of staff or volunteer who does not feel confident to raise their concerns with the Principal or Chair of governors can contact the Local Authority Designated Officer directly. We also have a Whistle Blowing Policy which is accessible to all staff. When a concern is raised about an adult in our academy, the Principal (or other appropriate person, as above ;) will seek advice from the Local Authority Designated Officer (LADO) at the earliest opportunity (and certainly within 1 working day.) No one will undertake further investigations until they receive advice from the LADO.

The Local Authority Designated Officer will convene a strategy meeting when there are concerns that a person in a position of trust has:-

- *behaved in a way that has harmed a child, or may have harmed a child;*
- *possibly committed a criminal offence against or related to a child; or*
- *behaved towards a child or children in a way that indicates they may pose a risk of harm to children.*

We will work closely with Children’s Social Care and the police, if they are involved, to support with any assessment or investigation as required. The staff member who is the subject of the allegation will be advised to contact their union, professional association or a colleague for support, (depending on the outcome of the strategy discussion/meeting with the LADO). HR will ensure that the staff member is provided with appropriate support, if necessary, through occupational health or welfare arrangements. If the LADO deems that the referral does not meet the criteria for his involvement, we may still undertake our own investigation into the alleged events and if necessary, invoke disciplinary procedures.

The academy has a legal duty to refer to the Disclosure and Barring Service (DBS) anyone who has harmed, or poses a risk of harm, to a child, or if there is reason to believe the member of staff has committed one of a number of listed offences, and who has been removed from working (paid or unpaid) in regulated activity, or would have been removed had they not left. The DBS will consider whether to bar the person. If these circumstances arise in relation to a member of staff at our academy, a referral will be made as soon as possible after the resignation or removal of the individual in accordance with advice from the LADO and HR.

FOR INFORMATION - The NSPCC whistleblowing helpline is also available for staff who do not feel able to raise concerns regarding child protection failures internally.

- Telephone free: - 0800 028 0285 (line is available from 8am to 8pm, Monday to Friday.)
- Email: help@nspcc.org.uk

APPENDIX 15 – Safer Recruitment

Our academy has robust recruitment and vetting procedures to help to deter, reject and prevent unsuitable people from working or volunteering within our setting. Our job advertisements and application packs make explicit reference to the academy's commitment to safeguarding children, including clear statements in the job description and person specification about the staff member's safeguarding responsibilities. We require evidence of original academic certificates. We do not accept testimonials and insist on taking up references prior to interview. We will question the contents of application forms if we are unclear about them or if there are gaps in employment. All staff members who have contact with children, young people and families will have appropriate pre-employment checks (including Disclosure and Barring Service checks ;) in line with Keeping Children Safe in Education; September 2016. At least one member on every short listing and interview panel will have completed safer recruitment training.

We maintain a Single Central Register of all safer recruitment checks carried out in line with statutory requirements. Guest visitors will also be checked in line with statutory requirements and risk assessed robustly. The Principal checks the SCR on a monthly basis and signs a declaration to prove this. The Governing Body will check the SCR on a term basis and record accuracy and actions.

All members of staff, governors and volunteers hold a current DBS and we ask for two references to be obtained prior to them working in the academy.

APPENDIX 16 – Staffordshire Police CSE Information Report

Staffordshire Police CSE Information Report

Gathering Intelligence about Child Sexual Exploitation



Staffordshire Police have devised a process by which agencies, parents, carers and young people can provide information about perpetrators. This is gathered and used in situations where there may be no evidence available or the victim is either unwilling or unable to provide a police statement. This occurs in the vast majority of cases of sexual exploitation. Therefore, the opportunity to provide intelligence means that the police can build a sufficient picture over a period of time and act upon it. This could potentially interrupt and disrupt criminal activity where young people are being exploited.

What to collect?

Information on child sexual exploitation includes details on:-

- Suspects – names, nicknames, addresses, dates of birth and descriptions of suspects of CSE
- Vehicles – registration numbers, partial registration numbers, make and model, colour and distinguishing features or marks of vehicles used by suspects
- Telephones – details of phone numbers and mobile phones used by suspects and details of any text messages of phone calls made by them or to them
- Locations – details of locations where offences have taken place or suspects/victims frequent
- Offences – details of criminal offences that have not been recorded by the police either because the victim has not been identified or the victim denies them or refuses to cooperate with the police
- Date and times – that incidents occurred or suspects or vehicles seen
- Links – between suspects, vehicles, locations and young people identified at risk of CSE

The more detailed and precise the information is the better the quality of intelligence. The intelligence forms are not to be used for the following:

- To report a crime
- To pass information to the police about a crime that is already being investigated
- To raise a child protection concern

Intelligence can be reported from 3 perspectives:

1. Disclosure by a Young Person at Risk
2. Incident Witnessed by a Professional
3. Information from another Person

Submit the completed intelligence form onto the Child Exploitation Team.

childexploitation@staffordshire.pnn.police.uk

If you do not have a secure e-mail facility then please call CET on 101 ext. 3604 to discuss

Please note – this form is **NOT** a referral form.

Agencies should refer to the CSE Policy document Staffs Section 4Ha, S-o-T Section D14 and follow the process outlined.

Referrals should be made to First Response (Staffordshire) or the Safeguarding Referral Team (Stoke-on-Trent) or to the Police. This form is to collect intelligence only and may then be used to assist police in building a case.

Staffordshire Police – Child Sexual Exploitation Information Report

Date/Time of report:



Details of Professional submitting:

Name					
Post / Job Title					
Agency					
Contact Details					
Witnessed Incident		Professional		Member of the Public	

Details of Child/Young Person (if known):

Name	
Age	
Address	

If the information is from a 3rd party are they be willing to engage with the Police? Yes / No

Please provide information: Include as much detail as possible re names /descriptions /nicknames/ vehicle details/addresses etc.